

## NOTICE OF PUBLIC HEARING

In Connection with Proposed

## CHANGES TO RATES, FEES, AND CHARGES FOR RESIDENTIAL WATER SERVICE

NOTICE IS HEREBY GIVEN that the Otay Water District (the "District") suppliers. The pass-through costs apply to rates, fees, and charges from increases or decreases to cover changes to rates, fees, or charges from the District's water suppliers; and, (3) the authorization for a period of five years, overall average rate increases, in addition to the pass through increases, not to exceed 10 percent per year, of all costs other than pass-through costs. These rates, fees, and charges apply to property for which you are shown as the record owner or customer of record. The purpose of the hearing is to consider all written protests against the proposed rates, fees, and charges that, if approved, will be imposed on properties served by the District. The amount of the proposed rate, fee, and charge increases and the basis upon which they were determined is described in more detail as follows.

#### PROPOSED RATE INCREASES

An overall water customer average rate increase of 7.5 percent was considered by the District's Board of Directors as part of the annual budget review process. If adopted after the public hearing noticed above, for a typical single-family residential water customer using 14 units per month (14 Hundred Cubic Feet or 10,472 gallons of water), your water bill will increase by \$4.08 per month. The water rate increase is proposed to take effect with water billed on or after January 1, 2014, and may apply to water used as early as the beginning of December 2013.

The District has performed a Cost of Service Study and Rate Study (i.e. reviewed rates, fees, charges, costs, and the consumption usage structure) and determined that increases in the rates, fees, and charges are necessary in order to recover sufficient revenues to operate and maintain the public water system. The proposed rate, fee, and charge structure will provide revenue that recovers costs reasonably borne in providing the service; are equitable to all customer classes; and are proportionate to the cost of providing the service to each customer class.

The rate structure has two basic components: (1) fixed monthly fees and (2) variable monthly rates and fees, which are based on water consumption. The fixed fees are calculated to recover the cost of operating and maintaining the public water system and are based on the size of the water meter serving the record owner or customer of record. Fixed fees include the Metropolitan Water District of Southern California and San Diego County Water Authority (MWD & CWA) fee, and the District's System Fee. The variable rates, fees, and charges are consumption based and include but are not limited to supply, treatment and transportation costs. Variable rates and fees generally impose greater charges as the level of consumption increases. The variable components are structured in such a way as to deter waste and encourage conservation. Variable components of the bill include the Water Rate, Energy Charge, and Water Charge by Improvement District. The fixed and variable components are calculated to recover the proportionate cost of providing the service attributable to each class of customer.

The District will also consider authorizing, for a period of five years, passing through to customers the increased or decreased costs imposed California Constitution Article XIIID (collectively known as "Proposition by the District's water suppliers. If adopted, the average customer's water rates, fees, and charges will be adjusted annually for all increased or decreased costs and charges from the District's wholesale water

will hold a Public Hearing on September 4, 2013, at 3:30 p.m. in the the District's water suppliers. The suppliers include but are not limited Board of Directors Meeting Room, 2554 Sweetwater Springs Blvd., to the Metropolitan Water District of Southern California, San Diego Spring Valley, CA 91978, to consider: (1) the adoption of rate, fee, and County Water Authority, and the City of San Diego. Any changes to charge increases that apply to water billed beginning January 1, 2014; rates, fees, and charges subsequently imposed by the District will be (2) the authorization for a period of five years of all future pass-through subject to a 30-day prior written notice, but will not be subject to additional hearings or protests.

> In addition to the wholesale pass-through costs, the District will consider authorizing, for a period of five years, average rate increases not to exceed 10 percent per year for all costs related to labor, benefits, materials, energy, maintenance, administrative expenses, as well as other operational costs of providing water service, including amounts required to meet bond covenants and to maintain adequate reserves and rate stability.

> The proposed water rate increase in the average amount of 7.5 percent will pass-through increases implemented by the District's water wholesalers (MWD's 5 percent increase and CWA's increase of 4.3 percent) and will allow the District to recover other increases in operational costs. Water wholesalers do not anticipate additional rate increases in 2014, but they do expect to implement increases in January 2015 and in subsequent years.

> As the record owner or customer of record of a property identified to be subject to the imposition of proposed rate, fee, or charge increases, you may submit a written protest against the proposed actions. Provided, however, if the identified property has more than one record owner and/or customer of record, only one written protest will be counted. Each protest must be in writing; state the specific rate increase for which the protest is being submitted in opposition; provide the location of the identified property (by assessor's parcel number or street address); and include the original signature of the record owner or customer of record submitting the protest. Protests submitted by email, facsimile, or other electronic means will not be accepted. Written protests may be submitted by mail to the Board Secretary, Otay Water District, 2554 Sweetwater Springs Blvd., Spring Valley, CA 91978, or in person at the public hearing, so long as they are received prior to the conclusion of the public hearing. Please identify on the front of the envelope for any protest, whether mailed or submitted in person to the Board Secretary, that the enclosed letter is for the Public Hearing on the Proposed Increase to Residential Water Rates, Fees, and Charges.

> At the conclusion of the public hearing, the Board of Directors will consider adopting the proposed actions as described above. Oral comments at the public hearing will not qualify as formal protests unless accompanied by a written protest. If, at the close of the public hearing, written protests against the proposed rate increase, fees, and charges are not presented by a majority of the record owners or customers of record of the identified properties upon which they are to be imposed, the Board of Directors will be authorized to adopt the proposed actions. If adopted, the rates, fees, and charges will apply to water billed on or after January 1, 2014 and may apply to water used as early as the beginning of December 2013. This letter serves as a 45-day notice of the hearing on the proposed rate increases, and as notice of the increases for water billed on or after January 1, 2014, if adopted.

> This notice is being provided to you by the District pursuant to the 218"). Under terms of Proposition 218, the District is required to notify the record owner or customer of record of proposed changes to

property-related fees such as water services. This letter serves as notice that the District will hold a public hearing to consider changes to its current water rates, fees, and charges.

#### WHY ARE WATER RATE CHANGES NECESSARY?

The District is a revenue-neutral public agency that provides water service to your community. "Revenue-neutral" means that water bills reflect only those rates, fees, and charges sufficient to support water service. To continue to provide reliable, safe and high-quality service, the District must implement and pass through to its customers the higher cost of water imposed by suppliers. This year, as in recent years, a large percentage of the increase is a direct result of higher costs from suppliers and represents a direct pass-through from those suppliers. The water suppliers include the MWD, CWA, and the City of San Diego.

#### WHAT DO WATER RATES FUND?

In the District, each end user pays his or her fair share of the cost of purchasing water, energy or pumping costs, labor and benefits, materials, chemicals used in water treatment, administrative expenses, operations, construction and maintenance of the public water system and facilities. This also includes amounts required to meet bond covenants and to maintain adequate reserves and rate stability. The District is a non-profit public agency, it does not make a profit from providing water service and it cannot operate at a loss.

#### WHY ARE WHOLESALER WATER SUPPLIERS RAISING THEIR RATES?

Wholesale suppliers are raising their rates as they work to obtain new and more reliable supplies of water. This includes more reliable emergency supplies, agricultural to urban water transfers, expansion of existing reservoirs, pipeline relining projects, new water treatment plants, and new supplies including ocean water desalination. In addition, rate increases cover the cost of acquiring imported water from the Colorado River and Northern California.

In 2016, for instance, the San Diego County Water Authority anticipates increasing rates, fees, and charges in anticipation of the Carlsbad Desalination Project (ocean water desalination) becoming operational. The Carlsbad project, while providing San Diego County with a new locally controlled, drought-proof supply of water, could have significant upward pressure on water rates for all San Diego County water customers.

For its part the District works continually to reduce internal costs to absorb rate increases from suppliers. The District recognizes and is sensitive to the impact the higher cost of water has on its customers. As a result the District is committed to becoming as efficient as possible, providing the services its customers expect and rely upon, while continuing to be one of the lower cost water service providers in San Diego County.

#### RELIABILITY AND SUPPLY DIVERSIFICATION

Water is essential to our region's quality of life. Our economy depends on it. Families and businesses cannot survive without it. Unfortunately for San Diego residents, our county does not benefit from an abundant natural supply of water. San Diego receives an average just 10 inches of rainfall per year, meeting only 5 percent of local demand, and that is not enough to support our region's population of 3.1 million people or its \$188 billion economy. Because of our semi-arid climate, 82 percent of the water used locally is imported from Northern California and the Colorado River. Not only is the cost of importing water becoming increasingly costly, but population growth, drought, environmental regulations, litigation, competition for a scarce resource, and increased power costs are driving the price we pay higher.

San Diego County's wholesale and retail water agencies recognized the region was highly dependent on imported water during a severe drought that occurred in the late 1980s and early 1990s. The entities have continued to work aggressively to develop a more reliable water

supply system - one that would increase water independence, provide for future population and economic needs, and reduce the likelihood of a future water shortage. Since then, major initiatives have been undertaken to develop new supplies and improved reliability.

At the regional level, CWA signed a milestone agreement to address decades of water disputes over the allocation of water from the Colorado River. As part of that agreement, San Diego residents paid to have old, leaky earthen canals in Imperial County lined to save water. This "saved water" is now used by customers in San Diego County. This year, the region will receive 80,000 acre-feet of water from the canal lining projects (enough water to supply approximately 160,000 homes). Through a combination of land fallowing and efficiency-based water conservation measures with farmers in Imperial County, the region was able to purchase another 100,000 acre-feet of water in 2012 (enough water to supply 200,000 existing homes). The water we receive from this part of the agreement will ramp up to 200,000 acre-feet per year by 2021.

Since the 1990s, the District embarked on its own efforts to develop new supply and today operates one of the largest recycled water networks in California. As a benefit, when the drought hit our region in 2008, because of your investments in a recycled water system used for landscape irrigation, mandatory water conservation was not imposed on Otay Water District customers. Additionally, the District is actively supporting the development of an ocean water desalination facility in Rosarito Beach, Mexico. When built, the water from this facility could replace up to two-thirds of the water we receive from Northern California and the Colorado River.

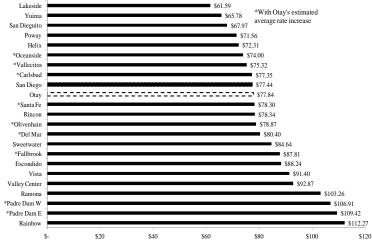
A result of these major projects, such as the canal linings, water transfers, and reservoir construction and expansion efforts, is that the wholesale cost of water has gone up dramatically in recent years, and it is an expense being borne by all water users. Rising costs are financially difficult for everyone, but having made these investments in new supply and improved reliability, the region is better able to ensure that families, businesses, and the local economy will always have the water it needs.

#### WHAT CAN I DO TO SAVE MONEY?

Customers interested in learning ways in which they can reduce their water usage and therefore minimize the effects of the rising cost of imported water on their family's budget, can visit the District's Conservation page at www.otaywater.gov. Additionally, the Water Conservation Garden located on the campus of Cuyamaca Community College in Rancho San Diego is open to the public and offers various conservation exhibits, programs and classes. For more about the Water Conservation Garden, visit www.thegarden.org. For information about the Otay Water District, please visit www.otaywater.gov or contact us via email at info@otaywater.gov.

#### SURVEY OF MEMBER AGENCY WATER RATES

14 Unit Water Use and 3/4" Meter-Projected water bill effective Fiscal Year 2014



# Typical Bill Based on 14 HCF (or Water Units) per Month

	MWD & CWA Fixed Fee <sup>(1)</sup>	Otay System Fee <sup>(1)</sup>	Water Rate <sup>(2)</sup>	Energy Charge <sup>(4)</sup>	Otay Water Charge by Improvement District <sup>(5)</sup>	Total <sup>(6)</sup>
Current	\$13.28	\$16.74	\$40.90	\$2.05	\$0.79	\$73.76
Proposed	\$14.45	\$16.19	\$44.08	\$2.33	\$0.79	\$77.84
				Increase in	\$4.08	

Consumption Blocks in Units <sup>(2)</sup> and Usage Fee <sup>(2)</sup> - 2014 Proposed and 2015-2018 Projected <sup>(9)</sup>										
Consumption Blocks (in Units)	Current	2014 Proposed	2015 Projected	2016 Projected	2017 Projected	2018 Projected				
Conservation Tier <sup>(3)</sup>	\$1.73	\$1.86	\$2.00	\$2.15	\$2.31	\$2.37				
6 - 10	\$2.69	\$2.90	\$3.11	\$3.35	\$3.60	\$3.68				
11 - 22	\$3.50	\$3.77	\$4.05	\$4.35	\$4.68	\$4.79				
23 or more	\$5.39	\$5.80	\$6.24	\$6.71	\$7.21	\$7.37				

Otay System Fee <sup>(1)</sup> - 2014 Proposed and 2015-2018 Projected <sup>(9)</sup>						MWD & CWA Fixed Fees <sup>(1)</sup> - 2014 Proposed and 2015-2018 Projected <sup>(9)</sup>							
Meter		2014	2015	2016	2017	2018	Meter		2014	2015	2016	2017	2018
Size	Current	Proposed	Projected	Projected	Projected	Projected	Size	Current	Proposed	Projected	Projected	Projected	Projected
3/4"	\$16.74	\$16.19	\$17.40	\$18.71	\$20.11	\$20.58	3/4"	\$13.28	\$14.45	\$15.53	\$16.70	\$17.95	\$18.36
1"	\$21.26	\$22.87	\$24.59	\$26.43	\$28.41	\$29.06	1"	\$22.12	\$26.79	\$28.80	\$30.96	\$33.28	\$34.05
1 1/2"	\$32.57	\$39.58	\$42.55	\$45.74	\$49.17	\$50.30	1 1/2"	\$44.31	\$60.61	\$65.16	\$70.04	\$75.30	\$77.03
2"	\$46.13	\$59.62	\$64.09	\$68.90	\$74.07	\$75.77	2"	\$70.85	\$103.08	\$110.81	\$119.12	\$128.06	\$131.00

Other Charges <sup>(8)</sup> - 2014 Proposed and 2015-2018 Projected <sup>(9)</sup>									
Other Charges	Current	2014 Proposed	2015 Projected	2016 Projected	2017 Projected	2018 Projected			
Energy Charges <sup>(4)</sup>	\$0.042	\$0.048	\$0.051	\$0.055	\$0.059	\$0.061			
Improvement District <sup>(5)</sup> No. 3	\$0.21	\$0.21	\$0.21	\$0.21	\$0.21	\$0.21			
Improvement District <sup>(5)</sup> No. 10	\$0.27	\$0.27	\$0.27	\$0.27	\$0.27	\$0.27			
La Presa <sup>(5)</sup>	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08	\$0.08			
Fire Service <sup>(7)</sup>	\$34.57	≤3" Meter \$21.14 ≥4" Meter	≤3" Meter \$22.73 ≥4" Meter	≤3" Meter \$24.43 ≥4" Meter	≤3" Meter \$26.26 ≥4" Meter	≤3" Meter \$26.87 ≥4" Meter			
		\$28.49	\$30.63	\$32.92	\$35.39	\$36.21			

This information reflects only changes to rates.

For a comprehensive listing of rates, please see the Otay Water District's Code of Ordinances.

#### Footnotes:

- 1. These are fixed fees, are based on meter size, and ensure that customers pay their proportionate share of the higher water system replacement, maintenance, and operating expenses. The MWD & CWA Fixed Fee matches in total the cost charged by wholesale water suppliers. As a result of the Cost of Service Study, Otay's System Fee for customers with 3/4" meters will decrease and the System Fee for customers with 1" or larger meters will increase.
- 2. This cost varies based on water usage and can be calculated using the consumption block tables. One unit of consumption equals 748 gallons of water or one HCF (hundred cubic feet). The example used above is based on 14 units of consumption.
- The Conservation Tier discount applies toward the first five units of water when overall consumption is ten units or less.
- 4. The Energy Charge represents the cost of the energy required to pump or lift each unit of water 100 feet in elevation. This is charged proportionately for every foot of elevation over 450 feet. The increase is due to increased power costs charged by the District's power supplier.

- This charge is a per unit charge and your bill will vary based on water consumption. Improvement District charges do not apply to the first five units of water per month.
- Charges collected through the property tax role (availability fees and general obligation debt) are not included in this total.
- 7. Fire Service requires a separate meter and is a monthly fee based on meter size. The Fire Service Fee is decreasing based on the Cost of Service Study. Future year projections are for information purposes only.
- 8. Your bill will vary based on meter size, water consumption in units, and geographic location.
- 9. Projected rates are for information purposes only. Rates were inflated by 7.5 percent in 2015 through 2017 and by 2.3 percent in 2018.



Otay Water District 2554 Sweetwater Springs Blvd. Spring Valley, CA 91978-2004 www.otaywater.gov PRESORT STD U.S. POSTAGE PAID PERMIT 700 SAN DIEGO, CA

#### **NOTICE OF PUBLIC HEARING**

# IMPORTANT INFORMATION ABOUT WATER SERVICE



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